PAYCARE

Company number 00820791

Registered office address

Paycare House, George Street, Wolverhampton, West Midlands, WV2 4DX

Year Ending 31 December 2021

SOLVENCY AND FINANCIAL CONDITION REPORT



DEFINITIONS

SII	Solvency II
the reporting date	31 December 2021
the reporting period	Year to 31 December 2021
the Company	Paycare
SFCR	Solvency and Financial Condition Report
ORSA	Own Risk and Solvency Assessment
SCR	Solvency Capital Requirement
MCR	Minimum Capital Requirement
UK GAAP	United Kingdom Generally Accepted Accounting Principles
RLAM	Royal London Asset Management
JPM	JP Morgan
LBPB	Lloyds Bank Private Banking
AFM	Association of Financial Mutuals
IPT	Insurance Premium Tax
CSR	Corporate Social Responsibility
ICG	Internal Capital Guidance
NBV	Net Book Value
GDPR	General Data Protection Regulation

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1. Executive Summary

This is the sixth SFCR of the company based on financial position as at 31st December 2021.

This SFCR report is a requirement of the SII Directive. It summarises the historical performance, the SII valuation and solvency position of the company together with the specific risks faced and how they are managed.

On 11 March 2020, the World Health Organization declared the outbreak of a strain of novel coronavirus disease, COVID-19, a global pandemic. The figures presented in the SFCR have incorporated updated assumptions based on the experience of the business during this period and therefore reflect the impact of COVID-19 on the company. During 2021 we saw a return to more normal customer behaviour, however we remain in a period of uncertainty and the outbreak of war in the Ukraine post reporting date has only added to this.

"Our vision is nothing less than realizing the full potential of our people, delivering outstanding customer outcomes and making everyday healthcare accessible to all"



To ensure that we achieve our vision the business focus is split into four streams.

Customers

Paycare exists for the benefit of our Customers. It is the reason for our existence. We will always put them at the heart of everything we do.

We are here for our policyholders and will ensure that they get value and benefit from their policy with us. We not only look to meet our customer's expectation but to exceed them and actively encourage our policyholders to be proactive in the management of their everyday healthcare by producing content that helps our customers strive for this goal. We will also look to recognise trends in the NHS and develop our products accordingly for the benefit of our policyholders.

We welcome and embrace feedback from our policyholders in order to continue to improve as a business. The FCA Principles for Businesses (6) states "A *firm* must pay due regard to the interests of its *customers* and treat them fairly". This principle is fully embedded in the company. We're passionate about delivering excellent outcomes to our policyholders, whilst identifying and providing for the needs of vulnerable customer groups.

The FCA Principles for Businesses (1) states "A firm must conduct its business with integrity". The Paycare brand is a trusted one, we will ensure this is protected and look to enhance the value of this trust to existing and future customers, ensuring our products are fit for purpose, deliver value and are suitable.

People

Our people ARE our most important asset. We believe and embrace that always. We will strive to nurture, challenge and show respect for them

We believe that it is essential for excellent performance that our employees are rested and energised when they come to work. We believe that a life outside of work is vital to achieving this and always strive to get that balance right. We continue to embed mindfulness in the workplace practice, acknowledging that this is not for everyone and accepting non-participation. We trust our people to make the right decisions and support them when they don't. Our culture is one of non-blame, non-judgemental and to foster inclusiveness.

Succession planning is vital to the long-term success and sustainability of any business. Our aim is to support the evolution of Paycare, ensuring a diverse workforce and the continual development of our team. Meeting their expectations, aspirations and in turn the needs of our customers.

Technology

Technology will drive efficiencies in the business and deliver a better customer experience

We strive for operational excellence and resilience, embracing new technologies to deliver value to our policyholders whilst maintaining the service levels they expect. The company is continuing its investment in designing, developing, and delivering a new IT system to replace the current system moving all infrastructure and services from the current co-located data centre set up to off-premises cloud solutions. Our customers' expectations of digital service will continue to grow. We also see opportunities to drive operational efficiencies through the use of technology, alongside further development of our Cyber Risk controls.

Communities

We don't just talk about Corporate Social Responsibility, we embrace it and demonstrate our commitment to it.

The company is a really respected part of our community and we pride ourselves on what we can give back to that community. It is therefore essential that we have a sustainable business model that takes us into our next 145 years, by doing so we shall be able to fulfil our desire to continue giving back to our community.

2. Business and Performance

2.1 The Business

Paycare is a company limited by guarantee. Our company number is 00820791

The company is a category 5 firm and therefore has no named supervisor and is managed through the smaller insurer regime. The company is approved and authorised by the PRA and regulated by the PRA and the FCA.

The Company was founded in 1874 and is a provider of healthcare cash plans throughout the UK.

2.2 Underwriting Performance

The impact of COVID resulted in a decrease in Policyholder numbers. We anticipate that the Policyholder numbers lost during 2020 will recover to normal levels in the next two years. Growth in 2021 strengthened this opinion.

The closure of many practitioners and limited capacity after the initial lockdown resulted in a significant reduction in benefits paid to Policyholders. A recent report from the dentistry profession reports that 4 million regular appointments were missed.

We believe that the forward trend in the marketplace will be to see an increase in our Company paid policies and decreases in individual policies. This reflects the trend in our industry. The consequence of this movement is a reduction in the average premium income we receive per policyholder.

We saw increases in Insurance premium tax (IPT) in the period 2015 to 2017, this doubled the tax from 6% to 12%. We are aware of the fiscal pressures on our Policyholders and the many hundreds of businesses that are our customers. To this end The Board decided to not pass on the full impact of IPT increase immediately and phased in premium income increases and changes to some of our less well used benefits. This resulted in a negative effect on the Operating profit during this period.

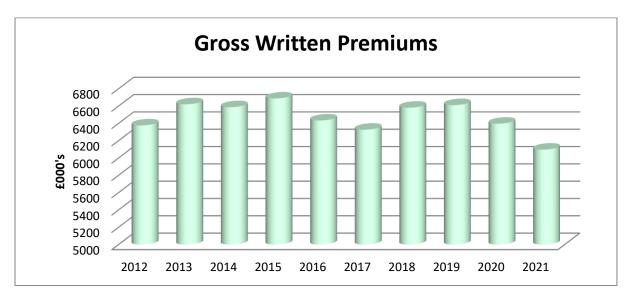
We continue to lobby regulators and government through our trade association The Association of Financial Mutuals to highlight the consequences of what the impacts will be if they continue to see the raising of IPT as an easy target for revenue collection.

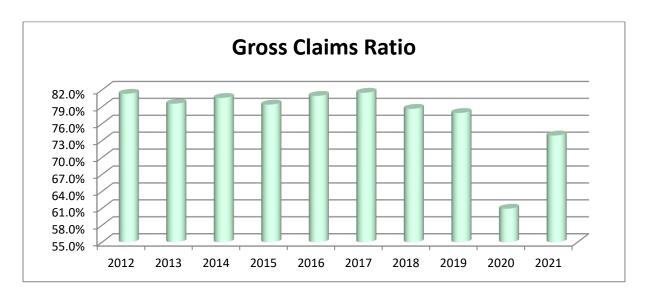
Claims ratio can be an unpredictable area to control and even more so in these periods of uncertainty, we mitigate adverse effects by utilising various monitoring methods. Our policies are monthly renewable and can be amended by giving one months' notice to policyholders. At stages of our decision making process we align to our core values.

During the year the total income, including unrealised gains on investments was £6,454,343 (2020 - £6,450,047, 2019-£6,999,967) an increase of 0.1% over the preceding year (2020 – 7.9% decrease, 2019-0.5% decrease). Gross Written Premium income decreased by 4.7% (2020 – decreased 3.2% , 2019-increase 0.4%) driven by a reduction in policy holder's numbers due to Covid -19.

During the year the paid benefits to 65,489 claimants (2020-55,640, 2019-85,364) amounted to £4,507,653 (2020-£3,898,802, 2019-£5,152,116) an increase of 15.6% from the preceding year (2020-24.3% decrease). As a percentage of premium income, the value of claims paid was 73.9% (2020-60.9%, 2019-77.9%).

The company does not have any reinsurance.

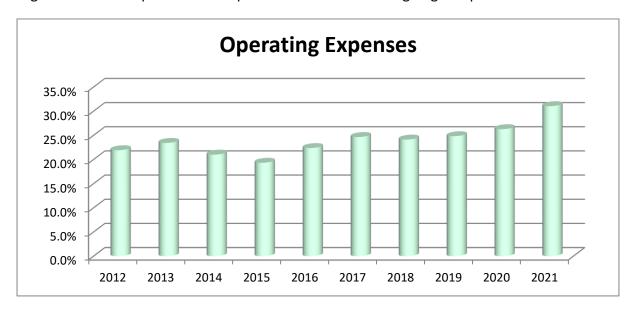




During the year the operating costs were £1,893,372 (2020 - £1,682,203) representing a 12.6% increase (2020 - 2.4% increase) over the preceding year and accounting for 31.1% of premium income (2020 - 26.3%).

Paycare always looks to innovate in all areas of our business. Our industry is undergoing changes at a rapidly accelerating rate, and those who are unwilling or unable to keep up risk being left behind. Technology brings many benefits to the insurance industry. With faster, easier access to more information, we have seen dramatic increases in productivity and efficiency. We shall continue to invest in technology, learning both from inside the UK and globally, particularly where we see this improving our customers experience with us.

Increased use of technology however brings with it new risks. GDPR came into effect in late 2018 to protect our customers private data. Paycare ensured that it was compliant with the regulation and has processes and policies embedded for ongoing compliance.





2.3 Investment Performance

At the reporting date our investment assets are analysed as follows:

Collective Investment Fund £5.4m
 Property £0.3m
 Total £5.7m

Listed investments are included in the balance sheet at market value.

Investment income includes dividends, interest, rents and gains and losses on the realisation of investments and is initially dealt with in the non-technical account. Dividends are recorded when received. Interest and rents are accounted for when received. Total income received from Collective fund Investments in the year ending 31 December 2021 was £165k (2020 £161k) this represented a 3.1% yield.

The company also holds liquid assets such as cash to meet any short-term liabilities. These assets are held in the name of the company.

The investments are currently registered in the name of Royal London Asset Management. The board meets with our fund managers at least once a year to discuss the performance of the fund and our requirements going forward. Senior management have regular correspondence with our fund managers and actuaries.

Realised gains and losses are calculated as the difference between net sales proceeds and purchase price. If the investment has been held since the previous year end, the realised gain or loss will be calculated as the difference between net sales proceeds and book value. The difference between book value and purchase price is transferred from unrealised reserves to realised reserves. The value of unrealised gain in the year ending 31 December 2021 was £171k, this compared to an unrealised loss in 2020 of £136k.

3.System of Governance

3.1 General Governance Arrangements

The company is a Not for Profit organisation limited by guarantee.

The Board is responsible for corporate governance, reputation of the company and stewardship of its policyholders.

The firm will always endeavour to apply the highest standards of corporate governance and has a goal of continuous improvement in governance processes.

The role of the Board

The Board is responsible for creating the framework within which the firm operates and is collectively responsible to the firm's stakeholders for the direction, promotion and oversight of the firm to ensure its long-term success. It provides leadership for the firm, devises strategy, ensures the necessary resources are available, and sets controls and standards. In doing so, the directors comply with their duties under section 172 of the Companies Act 2006.

Other core activities include obtaining assurance that material risks to the firm are identified, defining the firm's appetite for risk and ensuring that appropriate systems of risk management and internal control exist to mitigate such risks, as well as responsibility for ensuring the effectiveness of, and reporting on, the system of corporate governance. It also monitors performance and approves budgets and material initiatives and commitments. The Board has a clearly articulated set of matters which are specifically reserved for its determination and has approved terms of reference for all Board committees. The Board is responsible for setting the levels of delegated authority, whilst retaining overall responsibility for the governance of the firm. The Board's schedule of matters reserved includes:

- Strategy
- Structure and capital
- Financial reporting and controls
- Internal controls and risk management
- Authorisation and approval levels
- Board membership
- Delegation of authority and policy development
- Corporate governance matters
- Major acquisitions, projects and contracts

From 31 December 2019 the company has applied the new Association of Financial Mutuals (AFM) Corporate governance code. The code sets an expectation that members apply all the six principles and explain how they have interpreted and approached them.

Principle One: Purpose and Leadership

An effective board promotes the purposes of an organisation and ensure that's its values strategy and culture align with its purpose.

Our purpose is to help the UK be happier and healthier through a range of products that are designed to meet our customers' needs. Helping businesses and individuals achieve more, whilst supporting the work of our community and amazing NHS.

Though the leadership of the Board a clear vision for the firm's purpose and values is articulated, which will underpin and defines the strategy and culture of the organisation. This is embedded at every level of management.

You're special to us

We strive to go above and beyond for our customers, showing integrity always.

• We're stronger together

We believe a collaborative approach is always better and work closely with our customers to provide for their needs.

We embrace change

We're always looking for new, innovative solutions for our customers and more efficient ways of working.

We keep it simple

We believe in transparency and clarity in our work and communications

Policies and protocols are in place to support the execution of the firm's purpose and values across the organisation, which drives overall engagement with our Policyholders, our customers, our employees and our community across the operating businesses.

The firm's initiatives such as My Giving and My Journey are examples of how purpose is brought to life and benchmarked.

Principle two: Board composition

Effective board composition requires an effective chair and a balance of skills, backgrounds, experience and knowledge, with individual directors having enough capacity to make a valuable contribution. The size of a board will be guided by the scale and complexity of the organisation.

The firm operates through clear Board protocols and governance processes. These are set out in its terms of reference and standing items for the Board and its committee. This allows for both independent challenge and transparency in decision making.

The Board is supported through the executive and senior management team and its internal governance protocols.

Accountability is driven through routine evaluations of the Board.

The Board composition is balanced between executive and independent non-executive directors.

Principle three: Director responsibilities

The board and individual directors should have a clear understanding of their accountability and responsibilities. The board's policies and procedures should support effective decision making and independent challenge.

Board appointments have been made with care and to ensure that its membership includes the right and appropriate levels of skills and experience to address the challenges that the business currently faces along with those of the future.

The Nominations committee is charged principally with:

- •Conducting an annual review of the Board's composition and consideration of any proposed changes for proposal to the Board;
- •The formation of a strategic succession and replacement plan for the Board; and
- •Leading the process for identifying and making recommendations to the Board regarding candidates for appointment as directors.

The committee consists of a Chair and two non-executive directors. The committee is supported by Executive directors and senior management team when required.

The Company secretary ensures that the Board has been given enough infrastructure to allow them to undertake their work with due care, which is aligned to achieving the Groups longterm success and vision.

The Board continues to be focused on improving its operational governance to ensure that the firm's corporate purpose and strategy remains at the centre of its decision-making protocols.

Principle four: Opportunity and risk

A board should promote the long-term sustainable success of the organisation by identifying opportunities to create and preserve value and establishing oversight for the identification and mitigation of risks.

Through clear definition of the firm's corporate purpose and values the Boards decisions are focused on promoting and delivering long term value; at the heart of which are its policyholders, customers, employees and community. This is embedded across the Groups key operating businesses and strategic decision-making areas.

Principal risks have been identified across the firm and at the operating business level with robust reporting to the Board on the plans to address and mitigate these. These are articulated further in this annual report and are set out in the organisations Own Risk Solvency Assessment (ORSA).

The Audit and Risk Committee is charged principally with:

- Monitoring the integrity of the financial statements;
- Review of the financial statements and their recommendation to the Board for approval;
- Review of the Group's internal controls and risk management systems;
- Major capital expenditure reviews;
- Review of the external audit plan;
- Review of the internal audit plan

The committee consists of a Co-Opted Chair and two non-executive directors. The committee is supported by Executive directors and senior management team when required.

The Audit and Risk Committee looks to meet a minimum of three times each year to assess and discuss risks.

The firm monitors and manages the financial risks relating to the operations through internal risk reports which analyse exposures by degree and magnitude of risks. These risks include market risk, credit risk and liquidity risk.

In order to fulfil their responsibilities, the directors have implemented an ongoing process for identifying, evaluating and managing the significant risks faced by the firm. As part of this process, the Audit and Risk Committee and senior management meet together at least once each year to re-assess the areas of risk that are significant to the achievement of business objectives, as defined by the board in setting strategic direction. The senior management team are responsible for ensuring that the system of internal control manages these areas of

risk appropriately and that its effectiveness is adequately monitored and include their findings in regular reports to the directors.

Principle five: Remuneration

A board should promote executive remuneration structures aligned to the long-term sustainable success of an organisation, considering pay and conditions elsewhere in the organisation.

The firm's remuneration policy is set out and monitored by its remuneration committee with clear objectives to incentivise management based on the long-term success of its strategic goals and business plans.

Succession planning and talent retention are key focus areas for the firm and its operating business levels.

The Remuneration committee is charged principally with:

- reviewing the ongoing appropriateness, relevance and efficiency of remuneration policy and practice;
- reviewing the design of performance-related pay schemes; and
- reviewing and approving the total annual payments made under such schemes

The committee consists of a Chair and two non-executive directors. The committee is supported by Executive directors and senior management team when required.

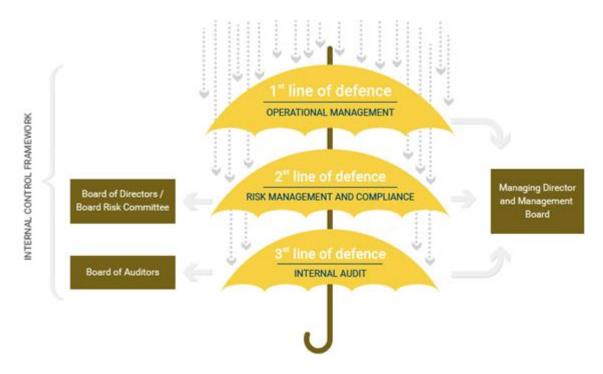
Principle six: Stakeholder relationships and engagement

Directors should foster effective stakeholder relationships aligned to the organisation's purpose. The board is responsible for overseeing meaningful engagement with stakeholders, including the workforce, and having regard to their views when taking decisions.

Through the firm's defined purpose, underpinned by its values, stakeholder engagement is embedded at all levels of the organisation with clear direction and endorsement from the Board and senior management across each of the operating businesses.

The firm promotes an ongoing cycle of engagement with its stakeholders.

The company operates a three line of defence governance model.



3.2 Fit and Proper

Directors are appointed under the 'fit and proper' process adopted by the company. 'Fit and proper' is reviewed annually and there is a continuing obligation to advise the chairman if at any point individuals are unable to fill the requirements.

The company processes used to determine, honesty, integrity, reputation, competence/capability and financial soundness involves various checks as listed

- Credit checks,
- Criminal record checks
- Identity checks (including passport)
- Financial sanctions and Anti money laundering check
- FCA register search
- UK directorship search
- Social media checks

A personal declaration and an assessment of the individual's skills, knowledge and experience to undertake the role is also undertaken.

3.3 Risk Management System

The company identifies and manages risk within a clearly defined framework and this framework forms the major risk elements of the company's ORSA. The framework is again underpinned by a 3 lines of defence mechanism.

The Board have ultimate responsibility for identifying and managing the risks that face the business and determine the risk appetite of the company and the Audit and Risk Committee directly oversee the framework. Executive directors and senior management manage risks on an operational basis.

Executive directors and senior management meet at least once a year to review assess and update the risk register in full and present this to the Audit and Risk Committee for approval. The Audit and Risk Committee recommend final approval by the Board.

The company also has a full business continuity plan which is regularly updated.

3.4 ORSA

Senior management prepare at least annually an ORSA report to determine how much capital it is felt the company should hold to cover the risks identified.

The ORSA process pulls together all the elements of the risk work carried out within the business and ensures appropriate monitoring takes place.

The ORSA is updated at least annually following the business planning process and at any point where a material change to the business is to take place. It is formally reviewed by the Audit and Risk Committee prior to full approval by the Board.

3.5 Internal Control System

The company maintains an internal control system that governs financial and regulatory reporting in the company. This framework aims to ensure that

- All risks that pertain to the preparation and fair representation of the financial statements in accordance with the applicable financial reporting framework have been identified and documented
- There are controls, manual and automated, in place to address these risks and they are adequately designed to prevent or detect material misstatements in the financial statements and disclosures
- The controls identified operate as they are supposed to and are appropriately evidenced.

Within the control framework the company focuses on various key elements as stated:

- Company culture and shared values that bind the organisation
- Personal development plans are agreed for all employees and each employee will undergo a formal performance appraisal at least annually
- Training and development of all employees from Board level to staff
- Treating customers fairly is embedded across the organisation

Compliance is the responsibility of all within the business and this is overseen by the compliance manager who ensures all relevant legislation and regulation is embedded in the business and adhered to.

Senior managers prepare monthly internal process checks across all functions which includes monitoring telephone calls, new business and due diligence, claims payments and correct authorisation of expenditure. The results are reported to the Compliance manager who oversees this process and reports quarterly to the Board.

The compliance function is responsible for reporting to senior management and the Board any breaches or non-compliance with its policies, rules and regulations.

3.6 Internal Audit Function

To achieve independence and objectivity the Board felt this function should be headed up by an external third party and the services of Mazars were engaged to perform this function.

All aspects of internal audit will be covered through a 3-year plan as agreed with the Board and reporting lines are directly to the Audit and Risk Committee.

3.7 Actuarial Function

The Board has considered the structure of the actuarial function to be proportional in constitution but complete in scope. The function holder for the actuarial function is Kathryn Moore. Kathryn is employed as a Senior Actuary with Steve Dixon Associates LLP (SDA). Kathryn presents an annual actuarial report to the Board.

The company has engaged the services of SDA to work alongside the Finance Manager in identifying analysing and quantifying levels of risks as required under SII and is reviewed and approved by the CEO.

3.8 Outsourcing

The company have in place an outsourcing policy and all key third party suppliers undergo due diligence and comprehensive service agreements are put in place to ensure that policyholder outcomes are not put at risk.

The Board considers the outsourcing arrangements at the company to be proportional in nature.

The company currently utilises the following service providers to undertake critical or important functions on its behalf:

- IT Outsourcing services including hosting services, software maintenance and support and development activities
- Internal Audit services
- Actuarial services
- Website services
- Compliance Consultant
- Human Resources

4. Risk Profile

4.1 Underwriting Risk

Underwriting risk is the risk of making a loss on an activity or insurance either in assessing the risks it provides policies for or in quantifying claims that occur.

The following measures are used to assess underwriting risks:

- Experience analysis the company projects the expected premiums and claims that it
 anticipates for the year ahead and tracks the performance against expected rates and
 reports results to the Executive Committee. Any deviations from expected results are
 identified and corrective action where necessary are put in place. Corrective actions
 available include changes in premium prices and amendments to benefits received.
- Economic capital modelling the company has developed methodologies to assess underwriting risks and involves analysis of changing patterns in claims and premiums over time. This analysis gives indication of a deterioration or improvement to underwriting risk profile of the business over a period of time.
- The SII Standard Formula Capital Requirement requires an assessment and quantification of the underwriting risk exposure.

The principal risk faced by the company is that actual claims and benefit payments exceed the premiums received for those benefits. This could occur because the frequency and severity of claims are greater than anticipated. Claim events for certain benefits can be random and the actual number and amount of claims and benefits could vary year on year from the level estimated using estimation techniques as described above.

As the majority of the insurance policies are renewable policies with terms of one month, required premium increases can be implemented within short timescales enabling the risk that premiums are insufficient to cover claims and expenses to be controlled.

Claims are reported to the company and paid within a short timescale which means that the adequacy of claims provisions can be identified and controlled.

4.2 Market Risk

The company's core business is the writing of everyday health cash plans which are monthly renewable and have a short claims tail. Given this short duration a relatively conservative investment strategy is taken.

The Market risk the company faces is that an adverse movement in the value of assets caused by changes in the value of interest rates, credit rating scores or equity prices is not matched by a corresponding movement in the value of liabilities. The company's investment policy ensures a suitable balance of assets and testing of the impact of particular events on these

assets, for example a downturn in equities which is critical as part of our SII work in the calculation of the SCR.

The company exposure to different asset categories is monitored quarterly together with the impact on the solvency position, market value and income. Sensitivity testing is carried out to highlight any adverse exposure which can be discussed with the investment managers.

4.3 Counterparty Credit Risk

Counterparty Credit risk refers to the risk that a counterparty will default on its contractual obligations resulting in financial loss to the firm. The key areas of exposure to credit risk for the firm are in relation to its cash balances, investment portfolio and to a lesser extent amounts due from policyholders and intermediaries. The objective of the firm in managing its credit risk is to ensure risk is managed in line with the firm's risk appetite. The firm has established policies and procedures in order to manage credit risk and methods to measure it.

4.4 Liquidity Risk

Liquidity risk is the risk that the firm cannot meet its obligations associated with financial liabilities as they fall due. The firm has adopted an appropriate liquidity risk management framework for the management of the firm's liquidity requirements. The firm manages liquidity risk by maintaining banking facilities and investments by continuously monitoring forecast and actual cash flows and matching the maturity profiles of assets and liabilities. The firm is exposed to liquidity risk arising from policyholders on its insurance contracts. Liquidity management ensures that the firm has sufficient access to funds necessary to cover insurance claims. In practice, most of the firm's assets are marketable securities which could be converted in to cash when required. There were no changes in the firm's liquidity risk exposure in the financial year nor to the objectives, policies and processes for managing liquidity risk.

4.5 Operational Risk

Operational risk relates to the risk of loss resulting from inadequate or failing internal processes, people and systems or from external events such as a natural disaster or terrorist attack.

Material operational risks that are assessed include:

- Cyber/data security the risk of the inability to protect data from unauthorised use, disclosure, disruption, modification and /or destruction.
- Outsourcing the risk of failure, non-performance, ineffective management or retention of employees and/or contractors.
- People the risk of inadequate recruitment process, development, management or retention of employees and/or contractors

4.6 Financial Risks of Climate Change

Climate change, and society's response to it, presents many financial risks. Whilst the financial risk from climate change may crystallise in full over a longer time horizon, they are also becoming apparent now.

Financial risks from climate change for Paycare arise from two primary channels, or 'risk factors', physical and transition risk.

- Physical climate risks, which includes both long-term changes in climate, as well as changes to the frequency and magnitude of extreme weather events, can cause direct damage to assets or property, changes to income and costs, and changes to the cost and availability of insurance;
- Transition climate risks, which include risks related to changes in domestic and international policy, technological innovation, social adaptation and market changes, which can result in changes to costs, income and profits, investment preferences and asset viability;

The Board has considered the financial risks and the associated materiality of both the physical risk and transitional risk associated with climate change on Paycare.

As the potential transition risk identified relates to the value of the underlying assets contained within the collective funds, we recognise as do our asset managers, Royal London Asset Management (RLAM) the potential impact on the financial outcomes if not managed appropriately.

We are working with RLAM to ensure we take the necessary steps in ensuring our investments are invested responsibly. On our behalf, RLAM engage with the companies we invest in to help them improve their Environmental, Social and Governance credentials.

The impacts of climate change create both risks and opportunities for the companies and issuers we invest in. Our strong preference is to address climate risks through engagement, advocacy, and prudent investment risk management rather than by adopting strict company or sector exclusions.

The insurance policies underwritten by Paycare are not impacted directly by climate related weather events, although there is some potential impact of any changes to underlying health related issues as a result of global warming. Any requirements for Paycare's products to develop to mitigate these changes will be incorporated into the existing product development and pricing processes.

Emissions and energy consumption

We believe that we are all responsible for evaluating and reducing our impact on our planet.

Paycare has always tried to consider the impact of its operations on the world, but we identify our need to understand more about how we can make a difference in this area, and our short-term aims will be to increase our knowledge and develop our future strategy to make a bigger impact. We are focusing our efforts on reduction, reuse, and even recycle products used within the firm.

Our total annual carbon footprint has been calculated at tonnes of carbon dioxide equivalents and based on emissions made scope 2 (Indirect emissions - electricity, heating, cooling) and Scope 3 (Indirect emissions - supply chain, employee waste, water, business travel, commuting) within the UK only:

	Unit	2021	2020
Total for Scope 2	t CO2e	58.5	62
Total for Scope 3	t CO2e	0.7	1
Total	t CO2e	59.2	62.4
Intensity metrics	t CO2e/sq ft	0.00504	0.00531

With risks, there are potential opportunities, and the company has concentrated efforts in defining a paperless claims journey for our customers, (68% of claim received are online), lights changed in 2018 whit an annual Carbon Emission saved (CO2 (kg)) of 6,024, payroll payslip and P60 online from 2020, expenses uploaded online through internal platform from 2020. Emissions saved by working from home one day per week (lbs. CO2 / year-21,270).

We are also developing our processes for supplier onboarding and management to understand how they are responding to climate change and what they are doing to mitigate its risk.

5. Valuation for Solvency Purposes

5.1 Assets

The table below sets out the basis of our SII asset valuation for each material class of asset. Assets are measured on a market value basis at the reporting date.

Assets	SII Value £000's	UK GAAP Value £000's
Property, plant & equipment (own use)	1,064	1,060
Investment Property	319	319
Collective Investments	5,391	5,391
Insurance and intermediaries receivables	416	533
Cash and cash equivalents	528	528
Any other assets, not elsewhere shown		
Total assets	7,718	7,831

- Property is valued at fair value under SII and NBV in the annual financial statements which follow UK GAAP.
- Plant & equipment The Board considers that there is minimal difference between the UK GAAP valuation and the SII value.
- Investment Property is valued on the same basis as the annual financial statements. Valuations are based on the Board assessment of market value with full valuations being made by an independent professionally qualified valuer periodically as required.
- Investments are valued for SII purposes on the same value as the financial statements which follow UK GAAP. These are valued at market value at the reporting date.
- Insurance and intermediaries receivables under UK GAAP these relate primarily to amounts owed to us by policyholders.
- Cash and cash equivalents the cash holdings are held in the name of the company, they are instant access and the company has no issues withdrawing or moving money held in these accounts.
- Prepayments under Solvency II these services are valued at nil as they cannot be transferred to another party.

5.2 Technical Provisions

The table below gives a summary of the SII and UK GAAP valuations of technical provisions split between best estimate and risk margin.

Technical Provisions	SII Value £000's	UK GAAP Value £000's
Technical Provisions (Best Estimate)	424	184
Risk Margin	69	-
Total	493	184

The company's SII technical provisions are designed to reflect the amount a third party insurer would be paid to accept the liabilities at December 2021 and are equal to the sum of the best estimate and the risk margin. The best estimate is the sum of the claims and premium provisions and the risk margin is equal to the cost of the capital a third party insurer would require to take on the liabilities. These are set out in accordance with SII regulations. The UK GAAP technical provisions relate to claims only.

The Premium Provision and Claims Provision are calculated separately. The premium provision is established in respect of cash-flow associated with claims which will occur after December 2021 and the claims provision is established in respect of cash-flow associated with claims which have occurred prior to December 2021.

Best estimates are determined using forward looking projections of all in-force policies and claims. The company includes all its business under 'medical expenses insurance' and all business is direct, there is no inward reinsurance.

The company consider that the technical provision is prepared on a suitable basis and in line with legislation.

5.3 Other Liabilities

The table below sets out other liabilities under SII and UK GAAP valuations

Other Liabilities	SII Value £000's	UK GAAP Value £000's
Deferred Tax	89	89
Insurance & intermediaries payables	11	11
Trade payables	388	388
Other liabilities	187	187
Total assets	675	675

Deferred tax assets/liabilities are recognised when transactions or events have occurred at the reporting date that will result in an obligation to receive/pay corporation tax in the future if an asset/liability is held. At the 31st December 2021, the deferred tax liability relates to unrealised gain on investments and revaluation investment property which are expected to reverse in future periods. At the reporting date no specific date has been set for the sale of these investment assets.

Trade payables, including IPT payable are valued at fair value at the reporting date. The financial statements include 'insurance & intermediaries payable' in 'creditors'. There are no differences in valuation under UK GAAP.

5.4 Other

The company does not have a defined benefit pension scheme or any material reinsurance in place.

6. Capital Management

6.1 Own Funds

The objectives of the business are to maintain sufficient funds to cover MCR and SCR with an appropriate buffer.

The company's own funds consist 100% of policyholder's funds arising from retained profits which have arisen from past underwriting and investment surpluses. There are no restrictions on the availability of the company's own funds to support the MCR and SCR and are therefore classified as Tier 1.

6.2 SCR and MCR

The company calculates its regulatory capital requirement using the Solvency II standard formula. Given the nature of the insurance underwritten and the assets held, the Board decided that this was appropriate for the needs of the business and did not apply for an internal or partial internal model. As a category 5 insurer, the company has a waiver from quarterly reporting.

The company applies the standard formula, without modification for undertaking specific parameters and has not used any simplifications allowed by the regulators. The final values remain subject to supervisory assessment.

	Dec 21 SII Value	Dec 20 SII Value
	£000's	£000's
Market Risk	1,494	1,278
Counterparty Risk	145	162
Health Underwriting Risk	989	1,008
Diversification	(591)	(576)
Operational Risk	184	193
SCR	2,221	2,065
MCR	2,112	2,255
Own Funds	6,550	6,444
Solvency Ratio	295%	286%

MCR is the result of the formula component calculated in accordance with article 248 (1) of Delegated Regulation 2015/35 of Delegated Regulation 2015/35.

6.3 Non-compliance with MCR and SCR

The company has fully complied with the standard formula calculation for MCR and SCR and has had sufficient assets to cover the technical provisions and the higher of the MCR and SCR at all times during 2021.

The company has not identified any area where uncertainties are likely to lead to a material misstatement of our capital requirements.

Risk Sensitivity and Solvency II impact

The following table gives an indication of the potential impact on the Paycare Solvency Ratio of a 30% depreciation of the pound to the euro, a 30% increase in the value of the RLAM investment fund, a 30% reduction in the value of the RLAM investment fund and a combination of a 30% depreciation of the pound to the euro and a 30% reduction in the value of the RLAM investment fund.

Solvency Ratio	Dec 21	% Change
Base	295%	
1) 30% Depreciation of £ to euro (impact on MCR only)	239%	-19%
2) 30% Lower Investment values (impacting Own Funds only as MCR stays the same)	234%	-21%
3) 30% higher Investment values (impacting SCR)	325%	10%
Combination of stress 1 and 2	180%	-39%

7. Additional information on the COVID-19 global pandemic

On 11 March 2020, the World Health Organization declared the outbreak of a strain of novel coronavirus disease, COVID-19, a global pandemic. Governments in affected areas imposed a number of measures designed to contain the outbreak, including business closures, travel restrictions, stay at home orders and prohibition of gatherings and events. The spread of COVID-19 resulted in a sharp economic downturn in markets in which Paycare operates and the global economy more widely, as well as causing increased volatility and declines in financial markets. If the pandemic is prolonged, or further diseases emerge that give rise to similar effects, the adverse impact on the UK and global economy could be deepened and result in further declines in financial markets.

As an insurance business Paycare is impacted by the COVID-19 pandemic through its insurance products, asset holdings as well as ongoing difficult conditions in the UK and global financial markets and the economy generally. General insurance products are impacted as a result of disruption to practitioners, policyholders and corporate customers. This will lead in the short term in lower claims, but potentially higher claims when Practitioners begin to reopen.

Paycare has kept its underwriting, pricing and strategy under review at this time. The company is also exposed to market and credit risk associated with the significant volatility in financial markets arising from COVID-19. The company's balance sheet exposure is continually reviewed and actions taken to further reduce the sensitivity to economic shocks. Paycare continues to maintain strong solvency levels and expects to continue to meet its capital requirements. Since the onset of the pandemic the business has remained operational, with key activities such as benefit payments and transaction processing being maintained, IT systems remaining operational, and employees being supported to ensure that that we are there to support our customers when they need us most. Notwithstanding the Company's strong capital and liquidity position and the operational and financial actions that are being taken, deterioration in the situation could have further adverse implications arising from the impacts on financial markets, insurance exposures and operations.

System of governance

The Company's overarching risk management and internal control system is actively responding to the challenges of the COVID-19 outbreak and remains intact. Work remains ongoing in capturing some aspects of change to the control environment to make allowances for the operational constraints. Any moderations are being closely monitored and subject to appropriate governance. Government travel restrictions and social distancing measures required us to implement contingency plans and changes to some of our operational processes to ensure continued uninterrupted service to our customers, and to protect staff, while minimising the impact on the quality of service provided. These plans involve almost all of our staff being able to work from home, including customer service staff. The changes to

operational processes that have been implemented have been designed to ensure customer service, data protection and staff well-being risks are at a level accepted by The Board. We envisage a flexible style of working in 2022.

Capital management

The capital of the business is monitored on an ongoing basis and continues to maintain strong solvency levels and expects to continue to meet its Solvency Capital Requirements. Notwithstanding this, the COVID-19 pandemic and the associated volatility in financial markets will most likely have an adverse impact on the Company's own funds and solvency cover ratio in the short to medium term. The Company's balance sheet exposure and solvency position has been reviewed and actions are being taken to protect the solvency position and further reduce the sensitivity to economic shocks.

Paycare

Solvency and Financial Condition Report

Disclosures

31 December

2021

(Monetary amounts in GBP thousands)

General information

Undertaking name
Undertaking identification code
Type of code of undertaking
Type of undertaking
Country of authorisation
Language of reporting
Reporting reference date
Currency used for reporting
Accounting standards
Method of Calculation of the SCR
Matching adjustment
Volatility adjustment
Transitional measure on the risk-free interest rate
Transitional measure on technical provisions

Paycare
213800H3VDM7SWS7BQ64
LEI
Non-life undertakings
GB
en
31 December 2021
GBP
Local GAAP
Standard formula
No use of matching adjustment
No use of volatility adjustment
No use of transitional measure on the risk-free interest rate
No use of transitional measure on technical provisions

List of reported templates

- S.02.01.02 Balance sheet
- S.05.01.02 Premiums, claims and expenses by line of business
- S.05.02.01 Premiums, claims and expenses by country
- S.17.01.02 Non-Life Technical Provisions
- S.19.01.21 Non-Life insurance claims
- S.23.01.01 Own Funds
- S.25.01.21 Solvency Capital Requirement for undertakings on Standard Formula
- S.28.01.01 Minimum Capital Requirement Only life or only non-life insurance or reinsurance activity

S.02.01.02

Balance sheet

		value
	Assets	C0010
R0030	Intangible assets	20010
R0040	Deferred tax assets	
R0050		
R0060	Property, plant & equipment held for own use	1,064
R0070	Investments (other than assets held for index-linked and unit-linked contracts)	5,710
R0080	Property (other than for own use)	319
R0090	Holdings in related undertakings, including participations	0
R0100	Equities	0
R0110	Equities - listed	
R0120	Equities - unlisted	
R0130	Bonds	0
R0140	Government Bonds	0
R0150	Corporate Bonds	0
R0160	Structured notes	0
R0170	Collateralised securities	0
R0180	Collective Investments Undertakings	5,391
R0190	Derivatives	
R0200	Deposits other than cash equivalents	0
R0210	Other investments	0
R0220	Assets held for index-linked and unit-linked contracts	
R0230	Loans and mortgages	0
R0240	Loans on policies	0
R0250	Loans and mortgages to individuals	
R0260	Other loans and mortgages	
R0270	Reinsurance recoverables from:	0
R0280	Non-life and health similar to non-life	0
R0290	Non-life excluding health	0
R0300	Health similar to non-life	0
R0310	Life and health similar to life, excluding index-linked and unit-linked	0
R0320	Health similar to life	
R0330	Life excluding health and index-linked and unit-linked	
R0340	Life index-linked and unit-linked	
R0350	Deposits to cedants	0
R0360	Insurance and intermediaries receivables	268
R0370	Reinsurance receivables	
R0380	Receivables (trade, not insurance)	
	Own shares (held directly)	
	Amounts due in respect of own fund items or initial fund called up but not yet paid in	0
	Cash and cash equivalents	528
R0420	Any other assets, not elsewhere shown	148
R0500	Total assets	7,718

Solvency II

S.02.01.02

Balance sheet

		Solvency II value
	Liabilities	C0010
R0510	Technical provisions - non-life	493
R0520	Technical provisions - non-life (excluding health)	0
R0530	TP calculated as a whole	0
R0540	Best Estimate	0
R0550	Risk margin	0
R0560	Technical provisions - health (similar to non-life)	493
R0570	TP calculated as a whole	0
R0580	Best Estimate	424
R0590	Risk margin	69
R0600	Technical provisions - life (excluding index-linked and unit-linked)	0
R0610	Technical provisions - health (similar to life)	0
R0620	TP calculated as a whole	
R0630	Best Estimate	
R0640	Risk margin	
R0650	Technical provisions - life (excluding health and index-linked and unit-linked)	0
R0660	TP calculated as a whole	
R0670	Best Estimate	
R0680	Risk margin	
R0690	Technical provisions - index-linked and unit-linked	0
R0700	TP calculated as a whole	
R0710	Best Estimate	
R0720	Risk margin	
R0740	Contingent liabilities	
R0750	Provisions other than technical provisions	
R0760	Pension benefit obligations	
R0770	Deposits from reinsurers	
R0780	Deferred tax liabilities	89
R0790	Derivatives	
R0800	Debts owed to credit institutions	
R0810	Financial liabilities other than debts owed to credit institutions	
R0820	Insurance & intermediaries payables	11
R0830	Reinsurance payables	
R0840	Payables (trade, not insurance)	388
R0850	Subordinated liabilities	0
R0860	Subordinated liabilities not in BOF	
R0870	Subordinated liabilities in BOF	0
R0880	Any other liabilities, not elsewhere shown	187
R0900	Total liabilities	1,168
R1000	Excess of assets over liabilities	6,550

S.05.01.02

Premiums, claims and expenses by line of business

Non-life

	Line of Business for: non-life insurance and reinsurance obligations (direct business and accepted proportional reinsurance)									Line of busine	Line of business for: accepted non-proportional reinsurance						
	Medical expense insurance	Income protection insurance	Workers' compensation insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance	General liability insurance	Credit and suretyship insurance	Legal expenses insurance	Assistance	Misc. financial loss	Health	Casualty	Marine, aviation and transport	Property	Total
	C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0120	C0130	C0140	C0150	C0160	C0200
Premiums written			ı	ı						ı	ı						
R0110 Gross - Direct Business	6,136																6,136
R0120 Gross - Proportional reinsurance accepted																	0
R0130 Gross - Non-proportional reinsurance accepted																	0
R0140 Reinsurers' share																	0
R0200 Net	6,136																6,136
Premiums earned R0210 Gross - Direct Business	6,136		1	1						1	1						(42(
R0220 Gross - Proportional reinsurance accepted	6,136															-	6,136
R0230 Gross - Non-proportional reinsurance accepted								_									0
R0240 Reinsurers' share																	0
R0300 Net	6,136																6,136
Claims incurred	0,130		I	I		l				I	I			1			0,130
R0310 Gross - Direct Business	4,364																4,364
R0320 Gross - Proportional reinsurance accepted	,,,,,,																0
R0330 Gross - Non-proportional reinsurance accepted																	0
R0340 Reinsurers' share																	0
R0400 Net	4,364																4,364
Changes in other technical provisions												-					
R0410 Gross - Direct Business																	0
R0420 Gross - Proportional reinsurance accepted																	0
R0430 Gross - Non-proportional reinsurance accepted																	0
R0440 Reinsurers' share																	0
R0500 Net	0																0
R0550 Expenses incurred	1,905																1,905
R1200 Other expenses	1,703		I	1						1	1			-			232
R1300 Total expenses																	2,137

S.05.02.01
Premiums, claims and expenses by country

Non-life

		C0010	C0020	C0030	C0040	C0050	C0060	C0070
		Home Country	Top 5 countries (b	oy amount of gross pr non-life obligations	emiums written) -	Top 5 countries (by amount of gross premiums written) - non-life obligations		Total Top 5 and home country
R0010								nome country
		C0080	C0090	C0100	C0110	C0120	C0130	C0140
	Premiums written	C0060	C0090	C0100	COTTO	C0120	C0130	C0140
R0110	Gross - Direct Business	6,136						6,136
R0120	Gross - Proportional reinsurance accepted	0,130						0,130
R0130	Gross - Non-proportional reinsurance accepted							0
R0140	Reinsurers' share							0
R0200	Net	6,136						6,136
	Premiums earned							
R0210	Gross - Direct Business	6,136						6,136
R0220	Gross - Proportional reinsurance accepted							0
R0230	Gross - Non-proportional reinsurance accepted							0
R0240	Reinsurers' share							0
R0300	Net	6,136						6,136
	Claims incurred							
R0310		4,364						4,364
R0320	Gross - Proportional reinsurance accepted							0
R0330	Gross - Non-proportional reinsurance accepted							0
R0340	Reinsurers' share							0
R0400		4,364						4,364
	Changes in other technical provisions						1	
	Gross - Direct Business							0
R0420	Gross - Proportional reinsurance accepted							0
R0430	Gross - Non-proportional reinsurance accepted							0
R0440	Reinsurers' share	0						0
R0500	Net	0						0
R0550	Expenses incurred	1,905						1,905
R1200	Other expenses							232
R1300	Total expenses							2,137

Non-Life Technical Provisions

		Direct business and accepted proportional reinsurance									Ac	Accepted non-proportional reinsurance					
	Medical expense insurance	Income protection insurance	Workers' compensation insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance	General liability insurance	Credit and suretyship insurance	Legal expenses insurance	Assistance	Miscellaneous financial loss	Non- proportional health reinsurance	Non- proportional casualty reinsurance	Non- proportional marine, aviation and transport reinsurance	Non- proportional property reinsurance	Total Non-Life obligation
	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0120	C0130	C0140	C0150	C0160	C0170	C0180
R0010 Technical provisions calculated as a whole	- (0															0
Total Recoverables from reinsurance/SPV and Finite Re after R0050 adjustment for expected losses due to counterparty default associated to TP calculated as a whole	he																0
Technical provisions calculated as a sum of BE and RM Best estimate																	
Premium provisions		.1															
R0060 Gross	226	6															226
Total recoverable from reinsurance/SPV and Fir R0140 Re after the adjustment for expected losses due counterparty default																	0
R0150 Net Best Estimate of Premium Provisions	226	6															226
Claims provisions																	
R0160 Gross	199	9															199
Total recoverable from reinsurance/SPV and Fir R0240 Re after the adjustment for expected losses due counterparty default																	0
R0250 Net Best Estimate of Claims Provisions	199	9															199
R0260 Total best estimate - gross	424	1	1		·									<u> </u>	·		424
R0270 Total best estimate - gross	424																424
		-	 	 	1							 		1	1		
R0280 Risk margin	69	9															69
Amount of the transitional on Technical Provisions		1	1										1	1			
R0290 Technical Provisions calculated as a whole R0300 Best estimate																	0
R0310 Best estimate R0310 Risk margin																	0
· ·		-1	-	+		-			-			+					
R0320 Technical provisions - total	493	3	-	-								-					493
Recoverable from reinsurance contract/SPV and R0330 Finite Re after the adjustment for expected losses due to counterparty default - total	(0															0
R0340 Technical provisions minus recoverables from reinsurance/s and Finite Re - total	SPV 493	3															493

S.19.01.21 Non-Life insurance claims

Total Non-life business

Z0020 Accident year / underwriting year Accident Year

d	Gross Claims	Paid (non-cun	nulative)											
	absolute am	•	,											
		C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0170	C0180
	Year					Developm	ent year						In Current	Sum of years
		0	1	2	3	4	5	6	7	8	9	10 & +	year	(cumulative)
100	Prior											0	0	0
160	2012	4,953	153	0	0	0	0	0	0	0	0		0	5,106
170	2013	5,036	156	0	0	0	0	0	0	0			0	5,192
180	2014	5,074	79	0	0	0	0	0	0				0	5,152
190	2015	5,153	157	0	0	0	0	0					0	5,309
200	2016	4,997	137	0	0	0	0						0	5,134
210	2017	4,944	153	0	0	0							0	5,097
220	2018	5,024	152	0	0								0	5,177
230	2019	4,945	143	0									0	5,088
240	2020	3,519	181										181	3,701
250	2021	4,191											4,191	4,191
260												Total	4,373	49,147

	Gross Undisc	ounted Best E	stimate Clain	ns Provisions									
	(absolute am	ount)											
													C0360
		C0200	C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0290	C0300	Year end
	Year					Developm	ent year						(discounted
		0	1	2	3	4	5	6	7	8	9	10 & +	data)
R0100	Prior											0	0
R0160	2012	0	0	0	0	0	0	0	0	0	0		0
R0170	2013	0	0	0	0	0	0	0	0	0			0
R0180	2014	0	0	0	0	0	0	0	0				0
R0190	2015	0	0	0	0	0	0	0					0
R0200	2016	159	0	0	0	0	0						0
R0210	2017	158	0	0	0	0							0
R0220	2018	83	0	0	0								0
R0230	2019	237	0	0									0
R0240	2020	203	0										0
R0250	2021	199											199
R0260												Total	199

S.23.01.01

Own Funds

R0780 Expected profits included in future premiums (EPIFP) - Non- life business R0790 Total Expected profits included in future premiums (EPIFP)

Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated Regulation 2015/35

R0010	Ordinary share capital (gross of own shares)
R0030	Share premium account related to ordinary share capital
R0040	Initial funds, members' contributions or the equivalent basic own-fund item for mutual and mutual-type undertakings
R0050	Subordinated mutual member accounts
R0070	Surplus funds
R0090	Preference shares
R0110	Share premium account related to preference shares
R0130	Reconciliation reserve
R0140	Subordinated liabilities
R0160	·
R0180	Other own fund items approved by the supervisory authority as basic own funds not specified above
R0220	Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds
R0230	Deductions for participations in financial and credit institutions
R0290	Total basic own funds after deductions
	Ancillary own funds
	Unpaid and uncalled ordinary share capital callable on demand
R0310	2,7,
R0320	- F
R0330	
R0340	······································
R0350	
R0360	
R0370 R0390	
	Total ancillary own funds
110 100	
POFOO	Available and eligible own funds Total available own funds to meet the SCR
	Total available own funds to meet the MCR
	Total eligible own funds to meet the SCR
	Total eligible own funds to meet the MCR
R0580	SCP.
R0600	
R0620	
R0640	
	Reconcilliation reserve
	Excess of assets over liabilities
	Own shares (held directly and indirectly)
	Foreseeable dividends, distributions and charges
R0730	
R0740 R0760	Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds Reconciliation reserve
	Expected profits
R0770	·

Total	Tier 1 unrestricted	Tier 1 restricted	Tier 2	Tier 3
C0010	C0020	C0030	C0040	C0050
0	0		0	
0	0		0	
0	0		0	
0		0	0	0
0	0			
0		0	0	0
0	. 550	0	0	0
6,550	6,550	0	0	0
0		U	U	0
0	0	0	0	0
	٥١	U	0	0
0				
0	0	0	0	
6,550	6,550	0	0	0
0				
0				
0				
0				
0				
0				
0				
0				
0			0	0
0			0	0
6,550	6,550	0	0	0
6,550	6,550	0	0	0
6,550	6,550	0	0	U
6,550	6,550	U	U	
2,221				
2,112				
294.90%				
310.08%				
C0060				
6,550				
0				
0				
6,550				

Solvency Capital Requirement - for undertakings on Standard Formula

		Gross solvency capital requirement	USP	Simplifications
		C0110	C0090	C0120
R0010	Market risk	1,494		
R0020	Counterparty default risk	145		
R0030	Life underwriting risk	0		
R0040	Health underwriting risk	989		
R0050	Non-life underwriting risk	0		
R0060	Diversification	-590		
			USP Key	
R0070	Intangible asset risk	0		-141
				ne amount of annuity
R0100	Basic Solvency Capital Requirement	2,037	benefits 9 - None	
	Calculation of Solvency Capital Requirement	C0100	For health unde 1 - Increase in th	erwriting risk: ne amount of annuity
R0130	Operational risk	184	benefits	iation for NSLT health
R0140	Loss-absorbing capacity of technical provisions	0	premium ris	<
R0150	Loss-absorbing capacity of deferred taxes		3 - Standard dev premium risi	iation for NSLT health gross
R0160	Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC	0	4 - Adjustment f	actor for non-proportional
R0200	Solvency Capital Requirement excluding capital add-on	2,221	reinsurance 5 - Standard dev	iation for NSLT health
R0210	Capital add-ons already set	0	reserve risk 9 - None	
R0220	Solvency capital requirement	2,221		
			For non-life und 4 - Adjustment f	derwriting risk; actor for non-proportional
	Other information on SCR		reinsurance	iation for non-life
R0400	Capital requirement for duration-based equity risk sub-module	0	premium ris	<
R0410	Total amount of Notional Solvency Capital Requirements for remaining part	0	7 - Standard dev premium risi	iation for non-life gross
	Total amount of Notional Solvency Capital Requirements for ring fenced funds	0	8 - Standard dev	iation for non-life
R0430	Total amount of Notional Solvency Capital Requirements for matching adjustment portfolios	0	reserve risk 9 - None	
R0440	Diversification effects due to RFF nSCR aggregation for article 304	0		
	Approach to tax rate	C0109		
R0590	Approach based on average tax rate	Not applicable		
		LAC DT		
	Calculation of loss absorbing capacity of deferred taxes	LAC DI		
		C0130		
R0640	LAC DT			
R0650	LAC DT justified by reversion of deferred tax liabilities	0		
R0660	LAC DT justified by reference to probable future taxable economic profit	0		
R0670	LAC DT justified by carry back, current year	0		
R0680	LAC DT justified by carry back, future years	0		
R0690	Maximum LAC DT	0		

S.28.01.01

Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity

	Linear formula component for non-life insurance and reinsurance obligations	C0010		
R0010	MCR _{NL} Result	308		
			Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance) written premiums in the last 12 months
			C0020	C0030
R0020	Medical expense insurance and proportional reinsurance		424	6,136
R0030	Income protection insurance and proportional reinsurance		0	
R0040	Workers' compensation insurance and proportional reinsurance		0	
R0050	Motor vehicle liability insurance and proportional reinsurance		0	
R0060	Other motor insurance and proportional reinsurance		0	
R0070 R0080	Marine, aviation and transport insurance and proportional reinsurance Fire and other damage to property insurance and proportional reinsurance		0	
R0090	General liability insurance and proportional reinsurance		0	
R0100	Credit and suretyship insurance and proportional reinsurance		0	
R0110	Legal expenses insurance and proportional reinsurance		0	
R0120	Assistance and proportional reinsurance		0	
R0130	Miscellaneous financial loss insurance and proportional reinsurance		0	
R0140 R0150	Non-proportional health reinsurance Non-proportional casualty reinsurance		0	
R0160	Non-proportional marine, aviation and transport reinsurance		0	
R0170	Non-proportional property reinsurance		0	
R0200	Linear formula component for life insurance and reinsurance obligations $MCR_L \ Result$	C0040		
			Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance/SPV) total capital at risk
			C0050	C0060
R0210	Obligations with profit participation - guaranteed benefits			
R0220 R0230	Obligations with profit participation - future discretionary benefits Index-linked and unit-linked insurance obligations			
R0230	Other life (re)insurance and health (re)insurance obligations			
R0250	Total capital at risk for all life (re)insurance obligations			
	Overall MCR calculation	C0070	!	
R0300	Linear MCR	308		
R0310		2,221		
	MCR cap	999		
	MCR floor	555		
	Combined MCR	555		
R0350	Absolute floor of the MCR	2,112		
R0400	Minimum Capital Requirement	2,112		