PAYCARE

Company number 00820791

Registered office address

Paycare House, George Street, Wolverhampton, West Midlands, WV2 4DX

Year Ending 31 December 2017

SOLVENCY AND FINANCIAL CONDITION REPORT





DEFINITIONS

SII	Solvency II
the reporting date	31 December 2017
the reporting period	Year to 31 December 2017
the Company	Paycare
SFCR	Solvency and Financial Condition Report
ORSA	Own Risk and Solvency Assessment
SCR	Solvency Capital Requirement
MCR	Minimum Capital Requirement
UK GAAP	United Kingdom Generally Accepted Accounting Principles
RLAM	Royal London Asset Management
JPM	JP Morgan
LBPB	Lloyds Bank Private Banking
AFM	Association of Financial Mutuals
IPT	Insurance Premium Tax
CSR	Corporate Social Responsibility
NBV	Net Book Value



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1. Executive Summary

This is the second SFCR of the company based on financial position as at 31st December 2017

"Our vision is nothing less than realizing the full potential of our people, delivering outstanding customer outcomes and making every day healthcare accessible to all"



To ensure that we achieve our vision the business focus will be split into four steams.

Customers

Paycare exists for the benefit of our Customers. It is the reason for our existence. We will always put them at the heart of everything we do.

We are here for our policyholders and will ensure that they get value and benefit from their policy with us. We not only look to meet our customer's expectation but to exceed them and actively encourage our policyholders to be proactive in the management of their everyday healthcare by producing content that helps our customers strive for this goal. We will also look to recognise trends in the NHS and develop our products accordingly for the benefit of our policyholders.

We welcome and embrace feedback from our policyholders in order to continue to improve as a business. The FCA Principles for Businesses (6) states "A *firm* must pay due regard to the interests of its *customers* and treat them fairly". This principle is fully embedded in the company.

The FCA Principles for Businesses (1) states "A firm must conduct its business with integrity". The Paycare brand is a trusted one, we will ensure this is protected and look to enhance the value of this trust to existing and future customers. We will always look to ensure that our compliance with good IT governance principles is adhered to.



People

Our people ARE our most important asset. We believe and embrace that always. We will strive to nurture, challenge and show respect for them

We believe that is essential for excellent performance that our employees are rested and energised when they come to work. We believe that a life outside of work is vital to achieving this and always strive to get that balance right. We continue to embed the mindfulness in the workplace practice, acknowledging that this is not for everyone and accepting non-participation. We trust our people to make the right decisions and support them when they don't. Our culture is one of non-blame, non-judgemental.

Succession planning is vital to the long term success and sustainability of any business. Our aim is to ensure continual development of our team, meeting their needs and expectations and also the demands of the business.

Technology

Technology will drive efficiencies in the business and deliver a better customer experience

We shall strive for operational excellence and embrace new technologies to deliver maximum benefit to our policyholders.

Communities

We don't just talk about CSR, we embrace it and demonstrate our commitment to it.

The company is a really respected part of our community and we pride ourselves on what we can give back to that community. It is therefore essential that we have a sustainable business model that takes us into our next 140 years, by doing so we shall be able to fulfil our desire to continue giving back to our community.



2. Business and Performance

2.1 The Business

Paycare is a company limited by guarantee. Our company number is 00820791

The company is a category 5 firm and therefore has no named supervisor and is managed through the smaller insurer regime. The company is approved and authorised by the PRA and regulated by the PRA and the FCA.

The external auditor for the SFCR was Edwards who have provided an unmodified opinion in relation to the qualitative and quantitative aspects of the December 2017 submission.

The external auditor for the annual report for the year ended 31 December 2017 was:

Edwards
Chartered Accountants
Registered Auditors
34 High Street
Aldridge
Walsall
WS9 8LZ

The Company was founded in 1874 and is a provider of healthcare cash plans throughout the UK

2.2 Underwriting Performance

We continue to see an increase in our Company paid policies; we also see the continuing trend of decreases in individual policies. This reflects the trend in our industry. The consequence of this movement is a reduction in the average premium income we receive per policyholder.

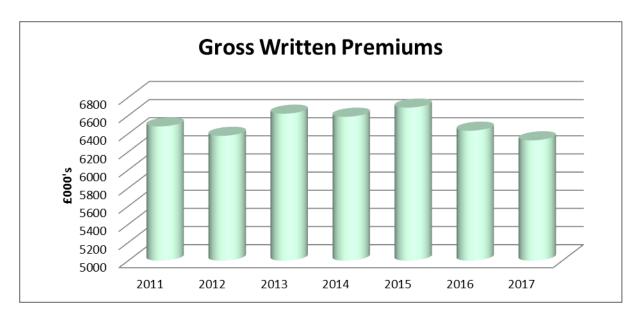
We have now seen increases in Insurance premium tax (IPT) in both 2015 and 2016 and a further increase implemented in 2017. We are aware of the fiscal pressures on our Policyholders and the many hundreds of businesses that are our customers. To this end The Board decided to not pass on the full impact of IPT increase and instead change some of our less well used benefits. This had a negative effect on the Operating profit for the year.

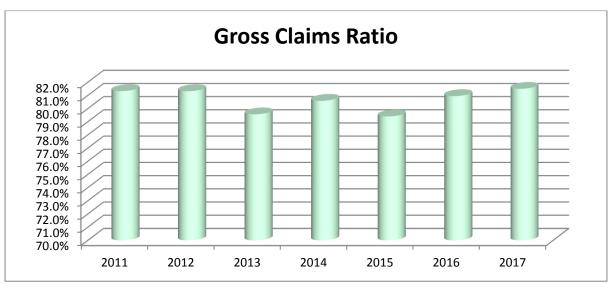
We continue to lobby regulators and government through our trade association to highlight the consequences of what the impacts will be if they continue to see the raising of IPT as an easy target for revenue collection.



Claims ratio can be an unpredictable area to control and we mitigate adverse effects by utilising various monitoring methods. Our policies are monthly renewable and can be amended by giving one months' notice to policyholders. Over the years we have seen a trend in increasing ratios as policyholders choose our products to enable them to have timely access to qualified healthcare providers to improve their health & wellbeing rather than wait for NHS treatment. We have seen a marked shift in claims numbers and values, predominantly in Professional Therapy and other benefits which policyholders can choose to utilise.

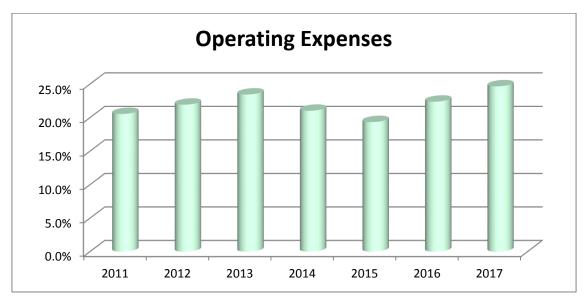
The company does not have any reinsurance.







Operating expenses have increased over the past few years with the introduction of the SII regime now in force and we have seen our professional fees increase by 84% since 2014 due to employing the services of consultants, actuaries and similar professionals to ensure that we were and remain complaint with regulated requirements. We have seen many benefits from the introduction of the regime however the increased cost to the business requires us to embrace technology to drive down other operating expenses.





2.3 **Investment Performance**



Everyday Health Cover since 1874

At the reporting date our investment assets are analysed as follows:

Collective Investment Fund £4.9m
 Property £0.3m
 Total £5.2m

The company also hold liquid assets such as cash to meet any short-term liabilities. These assets are held in the name of the company.

The RLAM Fund aims to deliver capital growth, over an investment cycle of approximately 6 to 7 years, by investing in a diversified portfolio of assets and seeks to provide a relatively low level of return with a relatively low level of risk when compared to other funds within the range. Expected return of RPI +4.0% p.a. net of fees, with volatility of about 5%



3. System of Governance

3.1 General Governance Arrangements

The company is a Not for Profit organisation limited by guarantee.

The Board is responsible for corporate governance, reputation of the company and stewardship of its policyholders.

The composition of the Board and Board succession are managed to maintain the range of skills required to direct and govern the company and support as well as challenge management constructively.

Appointment of non-executive directors is the responsibility of the Board of Directors.

Directors serve 3-year terms for a maximum of 3 terms, however the company recognises the benefit of continuity of some directors serving for longer than 9 years subject to approval.

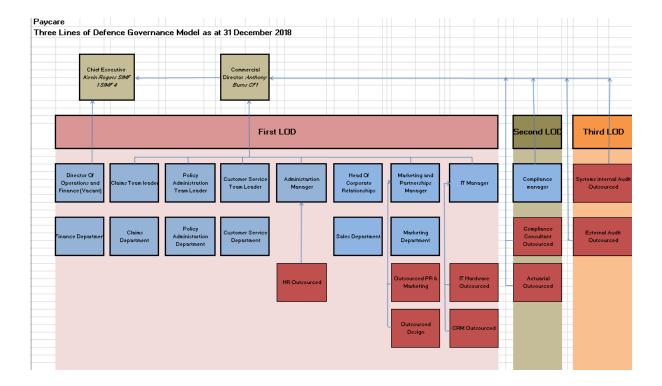
The Board approves all company policies via an official approval process. Board directors take individual and collective responsibility for determining the company objectives and strategies to ensure the company is managed and directed in a way to determine best outcome for policyholders as a whole. Directors are controlled functions under SIMR where appropriate.

The company adopts an approach that represents the nature, scale and complexity of the business in respect of the SIMR functions of risk management, internal audit and actuarial functions to deliver the desired outcomes. The CEO holds the majority of SIMR functions following the grandfather fathering process of SII

The company are members of the AFM and subscribes to the UK corporate governance code, an annotated version for mutual.



The company operates a three line of defence governance model.



3.2 Fit and Proper

Directors are appointed under the 'fit and proper' process adopted by the company. 'Fit and proper' is reviewed annually and there is a continuing obligation to advise the chairman if at any point individuals are unable to fill the requirements.

The company processes used to determine, honesty, integrity, reputation, competence/capability and financial soundness involves various checks as listed

- Credit checks,
- Criminal record checks
- Identity checks (including passport)
- Financial sanctions and Anti money laundering check
- FCA register search
- UK directorship search
- Social media checks

A personal declaration and an assessment of the individual's skills, knowledge and experience to undertake the role is also undertaken.

3.3 Risk Management System



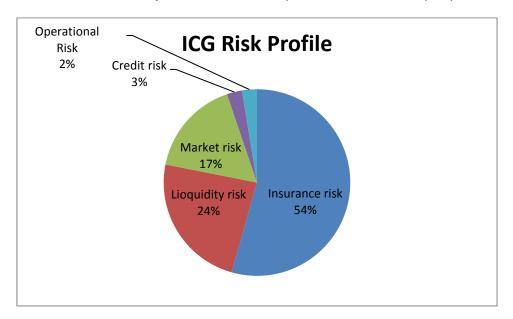
The company identifies and manages risk within a clearly defined framework and this framework forms the major risk elements of the company's ORSA. The framework is again underpinned by a 3 lines of defence mechanism.

The Board have ultimate responsibility for identifying and managing the risks that face the business and determine the risk appetite of the company and the Risk and Audit committee directly oversee the framework. Executive directors and senior management manage risks on an operational basis.

Executive directors and senior management meet at least once a year to review assess and update the risk register in full and present this to the Risk and Audit committee for approval. The Risk and Audit committee recommend final approval by the Board.

Senior management prepare at least annually an ICG report to determine how much additional capital it is felt the company should hold to cover the risks identified.

The chart below shows the major risk elements as presented in the company's ORSA



The company also has a full business continuity plan which is regularly updated.



3.4 ORSA

The company is reporting on the standard formula basis, the Board decided that this was appropriate for the needs of the business, and did not apply for an internal or partial internal model. The company has a waiver for quarterly reporting which is valid until 1st January 2021

The company does not have a defined benefit pension scheme or any material reinsurance in place.

The ORSA process pulls together all the elements of the risk work carried out within the business and ensures appropriate monitoring takes place.

The ORSA is updated at least annually following the business planning process and at any point where a material change to the business is to take place. It is formally reviewed by the Risk and Audit committee prior to full approval by the Board.

3.5 Internal Control System

The company maintains an internal control system that governs financial and regulatory reporting in the company. This framework aims to ensure that

- All risks that pertain to the preparation and fair representation of the financial statements in accordance with the applicable financial reporting framework have been identified and documented
- There are controls, manual and automated, in place to address these risks and they are adequately designed to prevent or detect material misstatements in the financial statements and disclosures.
- The controls identified operate as they are supposed to and are appropriately evidenced.

Within the control framework the company focuses on various key elements as stated:

- Company culture and shared values that bind the organisation
- Personal development plans are agreed for all employees and each employee will undergo a formal performance appraisal at least annually
- Training and development of all employees from Board level to staff
- Treating customers fairly is embedded across the organisation

Compliance is the responsibility of all within the business and this is overseen by the compliance manager who ensures all relevant legislation and regulation is embedded in the business and adhered to.



Senior managers prepare monthly internal process checks across all functions which includes monitoring telephone calls, new business and due diligence, claims payments and correct authorisation of expenditure. The results are reported to the Compliance manager who oversees this process and reports quarterly to the Board.

The compliance function is responsible for reporting to senior management and the Board any breaches or non-compliance with its policies, rules and regulations.

3.6 Internal Audit Function

To achieve independence and objectivity the Board felt this function should be headed up by an external third party and the services of Mazars have been engaged to perform this function.

All aspects of internal audit will be covered through a 3 year plan as agreed with the Board and reporting lines are directly to the Risk and Audit committee.

3.7 Actuarial Function

The Board has considered the structure of the actuarial function to be proportional in constitution but complete in scope. The function holder for the actuarial function is the CEO. Full separation of the function cannot be achieved cost effectively.

The company has engaged the services of SD Associates to work alongside the Finance Manager in identifying analysing and quantifying levels of risks as required under SII and is reviewed and approved by the CEO.

3.8 Outsourcing

The company have in place an outsourcing policy and all key third party suppliers undergo due diligence and comprehensive service agreements are put in place to ensure that policyholder outcomes are not put at risk.

The Board considers the outsourcing arrangements at the company to be proportional in nature.



The company currently utilises the following service providers to undertake critical or important functions on its behalf:

- IT Outsourcing services including hosting services, software maintenance and support and development activities
- Internal Audit services
- Actuarial services
- Website services
- Compliance Consultant
- Human Resources



4. Risk Profile

4.1 Underwriting Risk

Underwriting risk is the risk of making a loss on an activity or insurance either in assessing the risks it provides policies for or in quantifying claims that occur.

The following measures are used to assess underwriting risks:

- Experience analysis the company projects the expected premiums and claims that
 it anticipates for the year ahead and tracks the performance against expected rates
 and reports results to the executive committee. Any deviations from expected
 results are identified and corrective action where necessary are put in place.
 Corrective actions available include changes in premium prices and amendments to
 benefits received.
- Economic capital modelling the company has developed methodologies to assess underwriting risks and involves analysis of changing patterns in claims and premiums over time. This analysis gives indication of a deterioration or improvement to underwriting risk profile of the business over a period of time.
- The SII standard formula Capital requirement requires an assessment and quantification of the underwriting risk exposure.

The principal risk faced by the company is that actual claims and benefit payments exceed the premiums received for those benefits. This could occur because the frequency and severity of claims are greater than anticipated. Claim events for certain benefits can be random and the actual number and amount of claims and benefits could vary year on year from the level estimated using estimation techniques as described above.

4.2 Market Risk

The company's core business is the writing of everyday health cash plans which are monthly renewable and therefore has a short claims tail. Given this short duration a relatively conservative investment strategy is taken.

Market risk the company faces is an adverse movement in the value of assets such as interest rates and equity prices is not matched by a corresponding movement in the value of liabilities. The company's investment policy ensures a suitable balance of assets and testing of the impact of particular events on these assets, for example a downturn in equities which is critical as part of our SII work in the calculation of the SCR.

4.3 Credit Risk



The company does not have any credit risk exposure to reinsurance counterparties.

The primary credit risk to the company arises from counterparties holding the companies' assets as there is a risk they will default when the company requires the funds. The company holds a managed fund with RLAM which holds various investments to mitigate this risk.

The SII standard formula requirement includes an assessment and quantification of credit risk exposure.

4.4 Liquidity Risk

Liquidity risk is the risk that the business may be unable to meet its obligations as they fall due as a consequence of having insufficient accessible funds.

The company does not consider liquidity risk to be a significant risk as highly liquid assets such as cash and instant access deposits are held within the business to cover the highest claims month over a rolling twelve month period.

4.5 Operational Risk

Operational risk relates to the risk of loss resulting from inadequate or failing internal processes, people and systems or from external events such as a natural disaster or terrorist attack.

Material operational risks that are assessed include:

- Cyber/data security the risk of the inability to protect data from unauthorised use, disclosure, disruption, modification and /or destruction.
- Outsourcing the risk of failure, non-performance, ineffective management or retention of employees and/or contractors.
- People the risk of inadequate recruitment process, development, management or retention of employees and/or contractors



5. Valuation for Solvency Purposes

5.1 Assets

The table below sets out the basis of our SII asset valuation for each material class of asset. Assets are measured on a market value basis at the reporting date.

Assets	SII Value £000's	UK GAAP Value £000's
Property, plant & equipment (own use)	815	736
Investment Property	266	266
Collective Investments	4,854	4,854
Insurance and intermediaries receivables	362	362
Cash and cash equivalents	357	357
Any other assets, not elsewhere shown	111	111
Total assets	6,765	6,686

- Property is valued at fair value under SII and NBV in the annual financial statements which follow UK GAAP.
- Plant & equipment The Board considers that there is minimal difference between the UK GAAP valuation and the SII value.
- Investment Property is valued on the same basis as the annual financial statements. Valuations are based on the Board assessment of market value with full valuations being made by an independent professionally qualified valuer periodically as required.
- Investments are valued for SII purposes on the same value as the financial statements which follow UK GAAP. These are valued at market value at the reporting date.
- Insurance and intermediaries receivables under UK GAAP these relate primarily to amounts owed to us by policyholders
- Cash and cash equivalents the cash holdings are held in the name of the company, they are instant access and the company has no issues withdrawing or moving money held in these accounts.



5.2 Technical Provisions

The table below gives a summary of the SII and UK GAAP valuations of technical provisions split between best estimate and risk margin.

Technical Provisions	SII Value £000's	UK GAAP Value £000's
Technical Provisions (Best Estimate)	408	150
Risk Margin	72	-
Total	480	150

The company's technical provisions consist of the claims and premium technical provisions which form the best estimate and the risk margin. These are set out in accordance with SII regulations. The UK GAAP technical provisions relate to claims only.

Best estimates are determined using forward looking projections of all in-force policies. The company includes all its business under 'medical expenses insurance' and all business is direct, there is no inward reinsurance.

Risk margin is calculated using SII standard formula criteria.

The company consider that the technical provision is prepared on a suitable basis and in line with legislation. This is a new area of work to the company and has thus far had only limited external scrutiny. It is expected this area will continue to be developed and refined in response to external audit and guidance from regulators.



5.3 Other Liabilities

The table below sets out other liabilities under SII and UK GAAP valuations

Other Liabilities	SII Value £000's	UK GAAP Value £000's
Deferred Tax	26	26
Insurance & intermediaries payables	7	7
Trade payables	265	265
Other liabilities	194	194
Total assets	492	492

Deferred tax liabilities are recognised when transactions or events have occurred at the reporting date that will result in an obligation to pay tax in the future. Deferred tax liabilities relate to unrealised gains on investments. Unrealised tax on gains on investments at 31st December 2017, when realised can be added to the tax payable. At the reporting date no specific date has been set for the sale of assets.

Trade payables, including IPT payable are valued at fair value at the reporting date. The financial statements include 'insurance & intermediaries payable' in 'creditors'. There are no differences in valuation under UK GAAP



6. Capital Management

6.1 Own Funds

The objectives of the business are to maintain sufficient funds to cover MCR and SCR with an appropriate buffer.

The company's own funds consist 100% of policyholder's funds arising from retained profits which have arisen from past underwriting and investment surpluses. There are no restrictions on the availability of the company's own funds to support the MCR and SCR and are therefore classified as Tier 1.

6.2 SCR and MCR

The company applies the standard formula, without modification for undertaking specific parameters and has not used any simplifications allowed by the regulators. The final values remain subject to supervisory assessment.

	Dec 17 SII Value	Dec 16 SII Value
	£000's	£000's
Market Risk	1,048	1,183
Counterparty Risk	142	196
Health Underwriting Risk	1,094	1,020
Diversification	(540)	(583)
Operational Risk	193	193
SCR	1,937	2,009
MCR	2,196	2,251
Own Funds	5,793	6,120
Solvency Ratio	264%	272%

MCR is the result of the formula component calculated in accordance with article 248 (1) of Delegated Regulation 2015/35 of Delegated Regulation 2015/35.



6.3 Non-compliance with MCR and SCR

The company has fully complied with the standard formula calculation for MCR and SCR and is not aware of any deliberate non-compliance.

This is a new process for the company and areas of uncertainty have been identified as to the methodologies and procedures in arriving at these capital numbers. The company believes that this is an industry wide uncertainty and expects refinement to our procedures to be ongoing. Whilst the SII regime is a new one, the company has developed methodologies and procedures that will best suit its business. This will continue to be developed in future as experience and statistical data is developed.

The company has not identified any area where uncertainties are likely to lead to a material misstatement of our capital requirements.



Paycare

Solvency and Financial Condition Report

Disclosures

31 December

2017

(Monetary amounts in GBP thousands)

General information

Undertaking name
Undertaking identification code
Type of code of undertaking
Type of undertaking
Country of authorisation

Language of reporting
Reporting reference date

Currency used for reporting

Accounting standards

Method of Calculation of the SCR

Matching adjustment Volatility adjustment

Transitional measure on the risk-free interest rate

Transitional measure on technical provisions

List of reported templates

S.02.01.02 - Balance sheet

S.05.01.02 - Premiums, claims and expenses by line of business

S.05.02.01 - Premiums, claims and expenses by country

S.17.01.02 - Non-Life Technical Provisions

S.19.01.21 - Non-Life insurance claims

S.23.01.01 - Own Funds

S.25.01.21 - Solvency Capital Requirement - for undertakings on Standard Formula

S.28.01.01 - Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity

S.02.01.02

Balance sheet

		Solvency II value
1	Assets	C0010
R0030	ntangible assets	
R0040 I	Deferred tax assets	
R0050 I	Pension benefit surplus	
R0060 I	Property, plant & equipment held for own use	814
R0070	nvestments (other than assets held for index-linked and unit-linked contracts)	5,121
R0080	Property (other than for own use)	266
R0090	Holdings in related undertakings, including participations	0
R0100	Equities	0
R0110	Equities - listed	
R0120	Equities - unlisted	
R0130	Bonds	0
R0140	Government Bonds	0
R0150	Corporate Bonds	0
R0160	Structured notes	0
R0170	Collateralised securities	0
R0180	Collective Investments Undertakings	4,854
R0190	Derivatives	
R0200	Deposits other than cash equivalents	0
R0210	Other investments	0
R0220	Assets held for index-linked and unit-linked contracts	
R0230 I	Loans and mortgages	0
R0240	Loans on policies	0
R0250	Loans and mortgages to individuals	
R0260	Other loans and mortgages	
R0270	Reinsurance recoverables from:	0
R0280	Non-life and health similar to non-life	0
R0290	Non-life excluding health	0
R0300	Health similar to non-life	0
R0310	Life and health similar to life, excluding index-linked and unit-linked	0
R0320	Health similar to life	
R0330	Life excluding health and index-linked and unit-linked	
R0340	Life index-linked and unit-linked	
R0350 I	Deposits to cedants	0
R0360 I	nsurance and intermediaries receivables	362
R0370	Reinsurance receivables	
R0380 I	Receivables (trade, not insurance)	
R0390	Own shares (held directly)	0
R0400	Amounts due in respect of own fund items or initial fund called up but not yet paid in	0
R0410	Cash and cash equivalents	357
	Any other assets, not elsewhere shown	111
	Total assets	6,765

S.02.01.02

Balance sheet

		Solvency II value
	Liabilities	C0010
R0510	Technical provisions - non-life	480
R0520	Technical provisions - non-life (excluding health)	0
R0530	TP calculated as a whole	0
R0540	Best Estimate	0
R0550	Risk margin	0
R0560	Technical provisions - health (similar to non-life)	480
R0570	TP calculated as a whole	0
R0580	Best Estimate	408
R0590	Risk margin	72
R0600	Technical provisions - life (excluding index-linked and unit-linked)	0
R0610	Technical provisions - health (similar to life)	0
R0620	TP calculated as a whole	
R0630	Best Estimate	
R0640	Risk margin	
R0650	Technical provisions - life (excluding health and index-linked and unit-linked)	0
R0660	TP calculated as a whole	
R0670	Best Estimate	
R0680	Risk margin	
R0690	Technical provisions - index-linked and unit-linked	0
R0700	TP calculated as a whole	
R0710	Best Estimate	
R0720	Risk margin	
R0740	Contingent liabilities	
R0750	Provisions other than technical provisions	
R0760	Pension benefit obligations	
R0770	Deposits from reinsurers	
R0780	Deferred tax liabilities	26
R0790	Derivatives	
R0800	Debts owed to credit institutions	
R0810	Financial liabilities other than debts owed to credit institutions	
R0820	Insurance & intermediaries payables	7
R0830	Reinsurance payables	
R0840	Payables (trade, not insurance)	265
R0850	Subordinated liabilities	0
R0860	Subordinated liabilities not in BOF	
R0870	Subordinated liabilities in BOF	0
R0880	Any other liabilities, not elsewhere shown	194
R0900	Total liabilities	972
R1000	Excess of assets over liabilities	5,793

\$.05.01.02 Premiums, claims and expenses by line of business

Non-life

	Line of Business for: non-life insurance and reinsurance obligations (direct business and accepted proportional reinsurance)										Line of busine						
	Medical expense insurance	Income protection insurance	Workers' compensation insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance	General liability insurance	Credit and suretyship insurance	Legal expenses insurance	Assistance	Misc. financial loss	Health	Casualty	Marine, aviation and transport	Property	Total
	C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0120	C0130	C0140	C0150	C0160	C0200
Premiums written																	
R0110 Gross - Direct Business	6,441																6,441
R0120 Gross - Proportional reinsurance accepted																	0
R0130 Gross - Non-proportional reinsurance accepted																	0
R0140 Reinsurers' share																	0
R0200 Net	6,441																6,441
Premiums earned																	
R0210 Gross - Direct Business	6,441																6,441
R0220 Gross - Proportional reinsurance accepted																	0
R0230 Gross - Non-proportional reinsurance accepted																	0
R0240 Reinsurers' share																	0
R0300 Net	6,441																6,441
Claims incurred																	
R0310 Gross - Direct Business	5,081																5,081
R0320 Gross - Proportional reinsurance accepted																	0
R0330 Gross - Non-proportional reinsurance accepted																	0
R0340 Reinsurers' share																	0
R0400 Net	5,081																5,081
Changes in other technical provisions																	
R0410 Gross - Direct Business																	0
R0420 Gross - Proportional reinsurance accepted																	0
R0430 Gross - Non-proportional reinsurance accepted																	0
R0440 Reinsurers' share																	0
R0500 Net	0																0
R0550 Expenses incurred	1,599																1,599
R1200 Other expenses	/	1	-						1			1		1			144
R1300 Total expenses																	1,743

S.05.02.01

Premiums, claims and expenses by country

Non-life

Net			C0010	C0020	C0030	C0040	C0050	C0060	C0070
C0080 C0090 C0100 C0110 C0120 C0130 C0140			Home Country			remiums written) -	premiums writ	tten) - non-life	
Premiums written	R0010								nome country
Gross - Direct Business			C0080	C0090	C0100	C0110	C0120	C0130	C0140
R0120 Gross - Proportional reinsurance accepted		Premiums written							
R0130 Gross - Non-proportional reinsurance accepted	R0110	Gross - Direct Business	6,441						6,441
R0100 Reinsurers' share	R0120	Gross - Proportional reinsurance accepted							0
Net	R0130	Gross - Non-proportional reinsurance accepted							0
Premiums earned	R0140	Reinsurers' share							0
R0210 Gross - Direct Business 6,441	R0200	Net	6,441	0	0	0	0	0	6,441
R0220 Gross - Proportional reinsurance accepted		Premiums earned							
R0230 Gross - Non-proportional reinsurance accepted	R0210	Gross - Direct Business	6,441						6,441
R0240 Reinsurers' share	R0220	Gross - Proportional reinsurance accepted							0
R0300 Net	R0230	Gross - Non-proportional reinsurance accepted							0
Claims incurred Claims inc	R0240	Reinsurers' share							0
R0310 Gross - Direct Business 5,081 5,081 5,081 6,	R0300	Net	6,441	0	0	0	0	0	6,441
R0320 Gross - Proportional reinsurance accepted 0 0									
R0330 Gross - Non-proportional reinsurance accepted	R0310	Gross - Direct Business	5,081						5,081
R0340 Reinsurers' share	R0320								0
R0400 Net	R0330								0
Changes in other technical provisions R0410 Gross - Direct Business 0 R0420 Gross - Proportional reinsurance accepted 0 R0430 Gross - Non-proportional reinsurance accepted 0 R0440 Reinsurers' share 0 R0500 Net 0 0 0 0 0 0 0 R0550 Expenses incurred 1,599 1,599 1,599 R1200 Other expenses 144	R0340	Reinsurers' share							0
R0410 Gross - Direct Business 0 R0420 Gross - Proportional reinsurance accepted 0 R0430 Gross - Non-proportional reinsurance accepted 0 R0440 Reinsurers' share 0 R0500 Net 0 0 0 0 0 0 R0550 Expenses incurred 1,599 1,599 1,599 R1200 Other expenses 144 1,44 1,599 1,599	R0400	Net	5,081	0	0	0	0	0	5,081
R0420 Gross - Proportional reinsurance accepted 0 R0430 Gross - Non-proportional reinsurance accepted 0 R0440 Reinsurers' share 0 R0500 Net 0 <									
R0430 Gross - Non-proportional reinsurance accepted 0 R0440 Reinsurers' share 0 R0500 Net 0 R0550 Expenses incurred 1,599 R1200 Other expenses 144									0
R0440 Reinsurers' share 0	R0420	Gross - Proportional reinsurance accepted							0
R0500 Net 0 </td <td>R0430</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0</td>	R0430								0
R0550 Expenses incurred 1,599 1,599 R1200 Other expenses 144									0
R1200 Other expenses 144	R0500	Net	0	0	0	0	0	0	0
R1200 Other expenses 144	R0550	Expenses incurred	1,599						1,599
R1300 Total expenses 1,743									
	R1300	Total expenses							1,743

		Direct business and accepted proportional reinsurance											Accepted non-proportional reinsurance				
	Medical expense insurance	Income protection insurance	Workers' compensation insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance	General liability insurance	Credit and suretyship insurance	Legal expenses insurance	Assistance	Miscellaneous financial loss	Non- proportional health reinsurance	Non- proportional casualty reinsurance	Non- proportional marine, aviation and transport reinsurance	Non- proportional property reinsurance	Total Non-Life obligation
	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0120	C0130	C0140	C0150	C0160	C0170	C0180
R0010 Technical provisions calculated as a whole	0																0
Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default associated to TP calculated as a whole																	0
Technical provisions calculated as a sum of BE and RM																	
Best estimate																	
Premium provisions R0060 Gross	250								1								250
Total recoverable from reinsurance/SPV and Finite R0140 Re after the adjustment for expected losses due to counterparty default	230																0
R0150 Net Best Estimate of Premium Provisions	250																250
Claims provisions																	
R0160 Gross	158																158
Total recoverable from reinsurance/SPV and Finite R0240 Re after the adjustment for expected losses due to counterparty default																	0
R0250 Net Best Estimate of Claims Provisions	158																158
R0260 Total best estimate - gross	408																408
R0270 Total best estimate - net	408																408
R0280 Risk margin	72																72
Amount of the transitional on Technical Provisions																	
R0290 Technical Provisions calculated as a whole																	0
R0300 Best estimate																	0
R0310 Risk margin																	0
R0320 Technical provisions - total	480																480
Recoverable from reinsurance contract/SPV and Finite Re after the adjustment for expected losses due to counterparty default - total	0																0
R0340 Technical provisions minus recoverables from reinsurance/SPV and Finite Re - total	480																480

S.19.01.21 Non-Life insurance claims

Total Non-life business

Z0020 Accident year / underwriting year Accident Year

Ī	Gross Claims	Paid (non-cum	nulative)											
	(absolute am	ount)	,											
		C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0170	C0180
	.,	C0010	C0020	C0030	C0040			C0070	C0060	C0090	CUTUU	COTTO		
	Year					Developm	•						In Current	Sum of years
		0	1	2	3	4	5	6	7	8	9	10 & +	year	(cumulative)
R0100	Prior											0	0	0
R0160	2008	5,607	173	0	0	0	0	0	0	0	0		0	5,780
R0170	2009	5,451	169	0	0	0	0	0	0	0			0	5,619
R0180	2010	5,102	158	0	0	0	0	0	0				0	5,260
R0190	2011	5,034	156	0	0	0	0	0					0	5,190
R0200	2012	4,953	153	0	0	0	0						0	5,106
R0210	2013	5,036	156	0	0	0							0	5,192
R0220	2014	5,074	79	0	0								0	5,152
R0230	2015	5,153	157	0									0	5,309
R0240	2016	4,997	137										137	5,134
R0250	2017	4,944											4,944	4,944
R0260	,											Total	5,082	52,687

ſ	Gross Undisc	ounted Best E	stimate Claim	ns Provisions									
	(absolute amo	ount)											
													C0360
		C0200	C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0290	C0300	Year end
	Year	Year Development year						(discounted					
		0	1	2	3	4	5	6	7	8	9	10 & +	data)
R0100	Prior											0	0
R0160	2008	0	0	0	0	0	0	0	0	0	0		0
R0170	2009	0	0	0	0	0	0	0	0	0			0
R0180	2010	0	0	0	0	0	0	0	0				0
R0190	2011	0	0	0	0	0	0	0					0
R0200	2012	0	0	0	0	0	0						0
R0210	2013	0	0	0	0	0							0
R0220	2014	0	0	0	0								0
R0230	2015	0	0	0									0
R0240	2016	159	0										0
R0250	2017	158											158
R0260												Total	158

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Own Funds

R0790 Total Expected profits included in future premiums (EPIFP)

	Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated Regulation 2015/35
	basic own fullus before deduction for participations in other financial sector as foreseen in article of or belegated negulation 2013/33
R0010	Ordinary share capital (gross of own shares)
	Share premium account related to ordinary share capital
	Initial funds, members' contributions or the equivalent basic own-fund item for mutual and mutual-type undertakings
	Subordinated mutual member accounts
	Surplus funds
R0090	Preference shares
R0110	Share premium account related to preference shares
R0130	Reconciliation reserve
R0140	Subordinated liabilities
R0160	An amount equal to the value of net deferred tax assets
R0180	Other own fund items approved by the supervisory authority as basic own funds not specified above
R0220	Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds
R0230	Deductions for participations in financial and credit institutions
R0290	Total basic own funds after deductions
	Ancillary own funds
R0300	Unpaid and uncalled ordinary share capital callable on demand
R0310	Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual - type undertakings, callable on demand
R0320	
R0330	A legally binding commitment to subscribe and pay for subordinated liabilities on demand
R0340	Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC
R0350	Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC
R0360	Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC
	Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC
	Other ancillary own funds
R0400	Total ancillary own funds
	Available and eligible own funds
R0500	Total available own funds to meet the SCR
R0510	Total available own funds to meet the MCR
	Total eligible own funds to meet the SCR
R0550	Total eligible own funds to meet the MCR
R0580	SCR
R0600	MCR
R0620	Ratio of Eligible own funds to SCR
R0640	Ratio of Eligible own funds to MCR
	Reconcilliation reserve
R0700	Excess of assets over liabilities
R0710	Own shares (held directly and indirectly)
	Foreseeable dividends, distributions and charges
	Other basic own fund items
	Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds
R0760	Reconciliation reserve
	Expected profits
	Expected profits included in future premiums (EPIFP) - Life business
R0780	Expected profits included in future premiums (EPIFP) - Non- life business

Total	Tier 1 unrestricted	Tier 1 restricted	Tier 2	Tier 3
0010	C0020	C0030	C0040	C0050
0	0		0	
0	0		0	
0	0		0	
0		0	0	
0	0			
0	-	0	0	
0	5 700	0	0	
5,793	5,793			
0		0	0	
0	0	0	0	
	٥١	0	- 0	
0				
0	0	0	0	
5,793	5,793	0	0	
0				
0				
0				
0				
0				
0				
0				
0				
0		-	0	
U			0	
5,793	5,793	0	0	
5,793	5,793	0	0	
5,793	5,793	0	0	
5,793	5,793	0	0	
1,937				
2,196				
299.06%				
263.74%				
0060				

5,793

5,793

19 19

S.25.01.21

Solvency Capital Requirement - for undertakings on Standard Formula

		Gross solvency capital requirement	USP	Simplifications
		C0110	C0090	C0120
R0010	Market risk	1,048		
R0020	Counterparty default risk	142		
R0030	Life underwriting risk	0		
R0040	Health underwriting risk	1,094		
R0050	Non-life underwriting risk	0		
R0060	Diversification	-540		
R0070	Intangible asset risk	0		
R0100	Basic Solvency Capital Requirement	1,744		
	Calculation of Solvency Capital Requirement	C0100		
R0130	Operational risk	193		
R0140	Loss-absorbing capacity of technical provisions	0		
R0150	Loss-absorbing capacity of deferred taxes	0		
R0160	Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC	0		
R0200	Solvency Capital Requirement excluding capital add-on	1,937		
R0210	Capital add-ons already set	0		
R0220	Solvency capital requirement	1,937		
	Other information on SCR			
R0400	Capital requirement for duration-based equity risk sub-module	0		
R0410	Total amount of Notional Solvency Capital Requirements for remaining part	0		
R0420	Total amount of Notional Solvency Capital Requirements for ring fenced funds	0		
R0430	Total amount of Notional Solvency Capital Requirements for matching adjustment portfolios	0		
R0440	Diversification effects due to RFF nSCR aggregation for article 304	0		

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Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity

	Linear formula component for non-life insurance and reinsurance obligations	C0010		
R0010	MCR _{NL} Result	322		
			Net (of	
			reinsurance/SPV) best	Net (of reinsurance)
			estimate and TP	written premiums in the last 12 months
			calculated as a whole	the last 12 months
			C0020	C0030
R0020	Medical expense insurance and proportional reinsurance		408	6,441
R0030	Income protection insurance and proportional reinsurance		0	
R0040	Workers' compensation insurance and proportional reinsurance		0	
R0050	Motor vehicle liability insurance and proportional reinsurance		0	
R0060	Other motor insurance and proportional reinsurance		0	
R0070	Marine, aviation and transport insurance and proportional reinsurance		0	
R0080	Fire and other damage to property insurance and proportional reinsurance		0	
R0090	General liability insurance and proportional reinsurance		0	
R0100	Credit and suretyship insurance and proportional reinsurance		0	
R0110	Legal expenses insurance and proportional reinsurance		0	
R0120	Assistance and proportional reinsurance		0	
R0130	Miscellaneous financial loss insurance and proportional reinsurance		0	
R0140	Non-proportional health reinsurance		0	
R0150	Non-proportional casualty reinsurance		0	
R0160	Non-proportional marine, aviation and transport reinsurance		0	
R0170	Non-proportional property reinsurance		0	
	Linear formula component for life insurance and reinsurance obligations	C0040		
R0200	MCR _L Result	0		
			Net (of	
			reinsurance/SPV) best	Net (of
			estimate and TP	reinsurance/SPV) total
			calculated as a whole	capital at risk
			C0050	C0060
R0210	Obligations with profit participation - guaranteed benefits			
R0220	Obligations with profit participation - future discretionary benefits			
R0230	Index-linked and unit-linked insurance obligations			
R0240	Other life (re)insurance and health (re)insurance obligations			
R0250	Total capital at risk for all life (re)insurance obligations			
	Overall MCR calculation	C0070		
R0300	Linear MCR	322		
R0310		1,937		
R0320	MCR cap	872		
R0330	MCR floor	484		
R0340	Combined MCR	484		
R0350	Absolute floor of the MCR	2,196		
R0400	Minimum Capital Requirement	2,196		